NEW MEMBER PORTAL

Citizens Rx offers a Member Portal to guide and educate members regarding their pharmacy benefits. After registering with a secure username and password, participants can navigate the Member Portal to print a temporary ID card, securely view and print individual medication history, order mail service refills, determine drug prices and cost share amounts, locate a nearby pharmacy and more. The Member Portal is also compatible with mobile devices allowing for maximum accessibility and easy navigation. We invite you to visit us at www.citizensrx.com/member and register today.





My Card

CITIZENS R

Create and print a temporary ID card that can be presented to the Network Pharmacy to access your prescription drug benefits. The associate at the pharmacy can utilize the information on the temporary ID card to process your prescription drug claims.

My Meds

Provides a historical view of medications that have been filled under the pharmacy benefit. Additional information such date filled, medication name, provider information and copay are available by selecting the medication.

AT A GLANCE





Drug Lookup

Pharmacy plan information (e.g., drug coverage and cost share information).

Pharmacy Finder

Locate a Citizens Rx participating network pharmacy in your geographic area. Simply enter the desired Zip Code and a map with a list is generated that includes the pharmacy name and location.





Downloads

This section includes useful forms such as Patient Bill of Rights, Direct Member Reimbursement and, if applicable a copy of the Prescription Drug Formulary, Preferred Drug List, and Excluded Medications List.

Mail Orders

Participants are redirected to the PraxisRx website with the option to speak to PraxisRx to get started using the mail order pharmacy program. Existing mail order participants have the option to login to proceed with a medication refill request.



Drug Pricing

Use the Drug Pricing tool to receive a cost estimate on your medications. Simply select the medication, whether it's a brand or generic, the dosage form, your dose, and the quantity for a price estimate. Drug pricing is not guaranteed and is subject to changes at point-of-sale.

