

We're moving — our member website is moving from **uhcwest.com** to **myuhc.com**, providing you with online access to more health information.

We are excited to inform you that our member website is moving. If you currently access your plan information through the member website at uhcwest.com, your benefit information will soon be moved to myuhc.com. All of the great information and tools you have come to expect at uhcwest.com will continue to be available, along with many exciting new features offered on the myuhc.com website.

The myuhc.com site will provide you with your personal plan information and helpful features so you can get the most out of your health plan coverage and benefits. You can find information on preventive health care, network providers, your ID card, benefits and much more. You can also take a personal Health Survey or get some extra motivation with our health and wellness online programs. See how myuhc.com can help you manage your health care coverage and make more informed decisions about your health and overall wellness.



Register at myuhc.com to get started at the end of March.



5701 Katella Avenue, Cypress, CA 90630-0006



<member name>
<address 1>
<address 2>
<city>, <state> <zip>

indicia

IMPORTANT INFORMATION ABOUT YOUR HEALTH CARE COVERAGE PLAN

Health plan coverage provided by or through UnitedHealthcare of California. Administrative services provided by United HealthCare Services, Inc., OptumRx or OptumHealth Care Solutions, Inc. Behavioral health products are provided by U.S. Behavioral Health Plan, California (USBHPC) or United Behavioral Health (UBH).
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Managing your health just got easier —
Introducing myuhc.com®



Learn more about this move and how myuhc.com can work for you.

Will any of my plan information or coverage change as part of this website move?

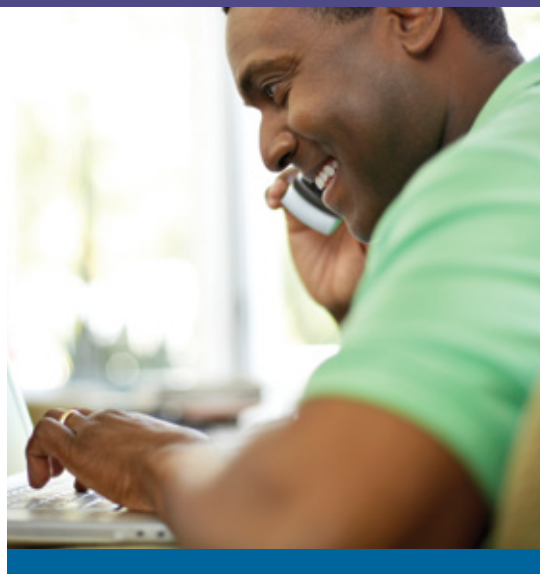
No, your current plan coverage, as detailed in your Schedule of Benefits will remain the same. This new website just allows you to access and manage your plan information more easily.

What will stay the same?

- ▶ You will continue to have access to the same providers and quality services.
- ▶ There will be no change to our Customer Care phone numbers or mailing addresses.
- ▶ You will continue to have access to online tools and resources to help you live a healthier life.

Will the current features I have on uhcwest.com be available on myuhc.com?

Yes, many of the plan features you have come to expect will be available on the new site such as:



▶ Find a doctor or change your Primary Care Physician (PCP)

- Access our regularly updated participating/contracting doctor directory. Our provider directory contains information on medical, dental, vision and behavioral health providers.

▶ Find information about the many health and wellness programs available to UnitedHealthcare plan members. Get help managing your weight, quitting smoking or becoming more physically active

▶ Access dozens of tools and resources to help you achieve your personal health goals

▶ Take advantage of the NurseLineSM Program

- One toll-free number allows you to reach a licensed registered nurse. Or listen to prerecorded information on hundreds of health-related topics.

- Available 24 hours a day, 7 days a week.

▶ Access the Health Discount Program

- Our health discount program helps you and your families save typically 10 to 25 percent on many health and wellness purchases not included in your standard health benefit plan.

▶ Learn about your prescription coverage or locate a pharmacy

▶ View and/or print your health plan ID card

What new features will I be able to access through myuhc.com?

With myuhc.com, information about your benefits, claims and health information will be easily accessible. It's personalized for you and simple to use. With myuhc.com you will also be able to access some exciting new tools and features such as:

▶ Managing your claims with myClaims Manager

- Easily search for claims, track and watch your claims activity, mark claims you've already paid, and use easy-to-read graphs to better understand your bills and what you owe.

▶ Improved access to plan information including managing and tracking your deductibles, if applicable, and out-of-pocket costs

▶ You'll also find tips for getting the most out of your benefits

What will I need to do?



When will this change take place?

At the end of March 2015 your plan information will be available online through myuhc.com. We ask that you please update any bookmarks on your computer as needed.

Will I receive an updated ID card?

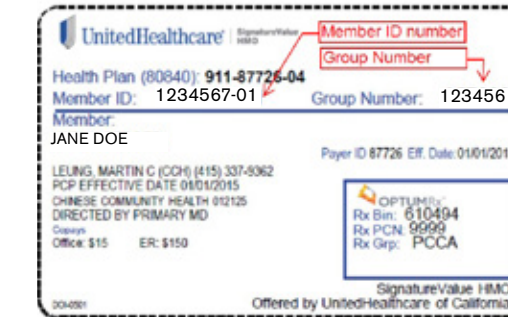
No, you will not receive a new ID card because of this change. Your current ID card will remain effective and if for any reason you go to the uhcwest.com website, which is shown on your ID card, you will be redirected to myuhc.com. The next time you receive an ID card due to a plan change or PCP/Medical Group change, that ID card will show myuhc.com.

Will I need to register on myuhc.com?

Yes, on your first visit you will need to register on the myuhc.com website. This will link you to your personal plan information and provide you with the information and tools you can use to manage your coverage.

What will I need to register on myuhc.com?

Just like the first time you registered on uhcwest.com, you will only need your ID card to complete the one-time registration process. Just log onto myuhc.com and click on **"Register Now"** in the left side bar. Complete the requested information including your name and date of birth, and provide both your **Member ID** and **Group Number** found on your ID card.



Register at myuhc.com to get started.



At UnitedHealthcare we value your membership and look forward to continuing to serve your health care needs. To learn more, visit myuhc.com where you can view an online demo at the top of the home page, or go to: welcometomyuhc.com/myuhcguidedtour for an online guided tour of the website.