



SOUTHERN CALIFORNIA IBEW - NECA TRUST FUNDS

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July 2008

To: Early Retirees Enrolled in Kaiser Permanente

From: Southern California IBEW-NECA Health Plan Administrative Office

RE: Prescription Drug Copayments Made Between February 1, 2008 & June 30, 2008

This memorandum will notify you of procedures that will allow you to be reimbursed for copayments that were incorrectly charged by Kaiser Permanente for brand name prescription medications purchased between February 1, 2008 and June 30, 2008.

More specifically, between February 1, 2008 and June 30, 2008 Kaiser Permanente charged a \$20 copayment for brand name prescription medications dispensed for up to a 100-day supply. The correct copayment for brand name prescription medications dispensed for up to a 100 day supply during this time period was \$10.

If you or your spouse purchased up to a 100-day supply of brand name prescription medications from Kaiser Permanente between February 1, 2008 and June 30, 2008 you may submit your claim for reimbursement by completing the enclosed claim form, which is also available at the Trust Funds website, and returning the form to Allied Administrators in the envelope provided. **Proof of your purchase must accompany the claim form and must include the following information:**

Patient's Name

Dispensing Date

Name of Medication

Copayment Amount



If you have not retained your receipt that includes this information, you may contact Kaiser Permanente through their Customer Service Department at (800) 295-5000, to request a copy of your "Activity Report" for the period February 1, 2008 forward.

The Kaiser Permanente system has been corrected as of July 1, 2008; although, there remains the possibility you may continue to be charged \$20 for up to a 100-day supply of brand name prescription medications. Therefore, it may be necessary for you to apply for reimbursement of the overpayment by submitting your prescription receipt together with a completed claim form which is enclosed for your use. Once submitted, please allow up to 7 days for the processing of your claim. **Questions regarding this matter may be directed to Allied Administrators toll free at (800)736-0401.**

The Board of Trustees of the Southern California IBEW-NECA Health Fund regret the inconvenience caused you by Kaiser Permanente and is taking every step necessary to correct this situation.

[Click here to go to the Kaiser Permanente - Early Retiree Reimbursement Claim Form for Copayment Refund.](#)