Website Release Notice

In our continuing effort to improve our website and the online services we offer, we would like to announce that on the evening of August 6, 2008, a www.PrescriptionSolutions.com website release was deployed. This release addressed general site cleanup to help improve the Web experience for your employees, participants, or plan members. We hope the following information will provide you with important information about the improvements to our Consumer portal.

When will the improvements take effect?

The enhancements became available on the website starting August 7, 2008.

Who does this change impact?

These enhancements affect all users of the Prescription Solutions Consumer portal.

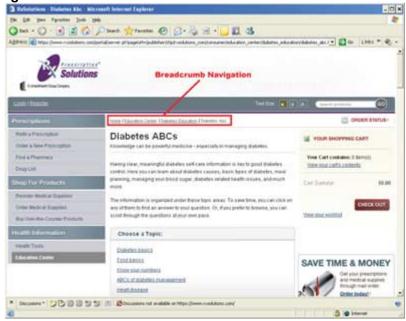
What enhancements may website users notice after the deployment?

FUNCTIONALITY ENHANCEMENTS

- Medical Supplies, Medicare Part B (e.g., diabetes testing supplies like blood glucose meters, test strips, lancets, and lancing devices; or respiratory supplies like nebulizers or nebulizer filters).
 - 1. **Bundled medical supplies -** This new feature allows the online store to display related items so the customer can shop from a list (or bundle) of related products, rather than shopping the store for each individual item. For example: When a blood glucose meter is selected by the customer, related products will also display (test strips, control solution, lancets, lancing device, and batteries). The customer can choose the quantity of each product he or she wants from the list and then add all the selected items to the shopping cart at one time. This will save the customer time and make the shopping experience more convenient.
 - Medical supplies re-order button The medical supplies reorder button on the left navigation has been repurposed until this service is available online. The Order Medical Supplies button in the left navigation will continue to accept all online medical supplies orders.
- View Benefit Information A fix was implemented in the View Benefit Information feature
 to address an information display issue. The "Total Drug Costs" and "Total Amount Spent
 on Medications this Year" line items were not displayed when there was deductible
 information but no benefit period information. This affects Commercial and non-UHC
 members only.
- Drug sort order A fix was deployed to make sure the Drug List results are sorted alphabetically. This affects only MyUHC members.
- Order verification After an order is successfully submitted, the portal will now update
 the order amount, shipping charges, and tax as a final double check, before displaying the
 final result to the customer.
- **Product sort by category/brand -** A content enhancement will allow shoppers in the store to sort products more easily by category or brand.
- Breadcrumb trail The breadcrumb navigation trail will now be truncated to the last 5
 pages viewed, so it does not become too long. The breadcrumb is a trail of links, displayed

near the top of the page, which tells the user exactly where the currently viewed web page is located on the website. See fig. 1, below.

fig. 1



CONTENT ENHANCEMENTS

- Articles and Press Releases page update Updated public relations contact information
 was added to this page, as well as press releases about the 2008 WilsonRx award ratings
 and URAC award.
- Over-the-Counter product descriptions General formatting updates were made to product descriptions within the Over-the-Counter categories.
- Temporary address Messaging was added to the store checkout "shipping address" area to clarify temporary shipping addresses and the fact that temporary addresses will remain active on the system for a period of 20 days.
- Registration Member ID An updated error message will now inform users that they
 cannot enter special characters (non-alpha/numeric) in the Member ID field of the
 Registration process.

What's next?

Stay tuned because there are additional changes coming to the website throughout the year. These changes will significantly enhance the online experience; making the website easier to use, expanding content, and providing more self-service capabilities. We are excited to bring you these upgrades as we strive to make www.PrescriptionSolutions.com the leading pharmacy benefit website. We will continue to proactively communicate any changes that impact you or your employees, participants, or plan members.

If you have any questions, please contact your client management representative.