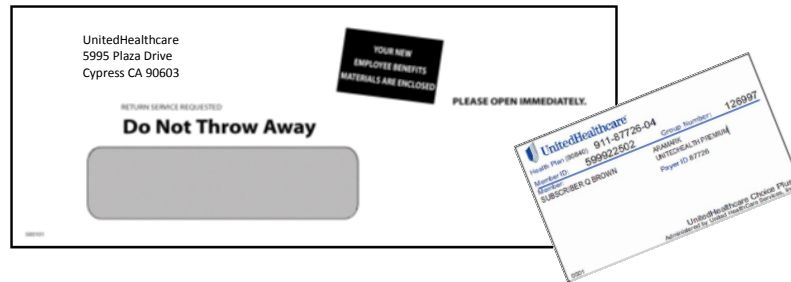




Southern California
IBEW  **NECA**
Administrative Corporation



**Important Information about Your New UnitedHealthcare
Harmony HMO identification card!**
Be on the Lookout for your new card in the mail!



We are excited to announce you will soon be receiving your new **UnitedHealthcare Harmony HMO identification card!**

Keep Your Card

Don't throw your new **UnitedHealthcare Harmony HMO identification card** away! Your UnitedHealthcare identification number has not changed. The new card will identify you as a member of the UnitedHealthcare Harmony HMO Network. You will have access to clinical programs, no referral authorization interruption, and access to a specialized member service team.

Frequently Asked Questions:

1. When is the card effective?
Your services as a member of the **UnitedHealthcare Harmony HMO Network** will commence January 1, 2020.
2. I didn't receive my card, what should I do?
You can contact the UnitedHealthcare Customer Service Department at 1-800-624-8822. In the meantime, continue to use your current UnitedHealthcare identification card, as there is no change to your medical identification number.
3. What will happen to my pharmacy benefits?
There is no change to your pharmacy access/benefits. You may continue to use your pharmacy benefits as usual. Contact the Administrative Trust Funds Office if you have questions at (323) 221-5861 or 1-800-824-6935.

This Transition is as Easy as 1-2-3!

We hope you enjoy the new UnitedHealthcare Harmony HMO Network as approved by the Board of Trustees of the **Southern California IBEW-NECA Health Trust Fund!**

