



March 25, 2011

Dear Member:

We are excited to inform you that PacifiCare, a UnitedHealthcare company, is changing its name to UHC of California and will do business as (dba) UnitedHealthcare of California, effective May 2011.

This is a courtesy notice to inform you of this transition, and to alert you to the key changes you will experience over the next few months. Please keep this notice with your benefits materials

What stays the same?

- Your benefits and copayments, as detailed in your Schedule of Benefits, will remain the same. At your employer's next renewal date, you will receive new member materials reflecting your renewal benefits under the UnitedHealthcare name.
- You will continue to have access to the same providers and quality services.
- There will be no change to our Customer Service phone numbers or mailing addresses.
- You will continue to have access to online tools and resources to help you live a healthier life. We encourage you to utilize these online tools and resources to help fit wellness into your everyday lifestyle. You can take advantage of:
 - Health and wellness programs and services
 - Preventive care guidelines
 - An educational library of health-related information and support
 - Online decision support tools, calculators and health trackers

What will change?

Information and tools that currently display the PacifiCare name will be updated to reflect the UnitedHealthcare name and logo.

- Updated UnitedHealthcare member ID cards will be sent to you and each of your currently enrolled family members in June 2011. This card will replace your current PacifiCare member ID card.

The internet address currently used to access the PacifiCare member website (www.pacificare.com) will change. Your new ID card will include our new website address, which will be www.uhcwest.com. Please continue to use the current website address (www.pacificare.com) until you receive your new ID card.

We look forward to continuing to serve your health care needs. Please contact Customer Service on the back of your ID card if you have questions regarding this notice

Sincerely,

PacifiCare Customer Service

Health Plan Products:

Health plan coverage provided by or through PacifiCare of California. Administrative services provided by PacifiCare Health Plan Administrators, Inc., Prescription Solutions, Ingenix, Inc. or OptumHealth Care Solutions, Inc. Behavioral health products are provided by U. S. Behavioral Health of California (USHBPC), or United Behavioral Health (UBH).

PacifiCare and UnitedHealthcare Co-Branded:

Health plan coverage provided by or through UnitedHealthcare Insurance Company and PacifiCare of California. Administrative services provided by UnitedHealthcare Insurance Company, United HealthCare Services, Inc., PacifiCare Health Plan Administrators, Inc., Prescription Solutions, Ingenix, Inc. or OptumHealth Care Solutions, Inc. Behavioral health products are provided by U. S. Behavioral Health of California (USHBPC), or United Behavioral Health (UBH).